



## **DMSC Refund Policy**

### **July 19, 2021**

At DMSC, we understand that there may be times in which a full or partial refund of registration fees is necessary. The following circumstances may be covered under our refund policy:

- DMSC is not able to provide a team for a player (full amount refunded)
- Family relocates and is unable to reasonably participate on team (prorated amount based on percent of season played, less \$10 admin fee)
- Season ending injury (prorated amount based on percent of season played, less \$10 admin fee)

Circumstances NOT covered under our refund policy include (but may not be limited to):

- Player does not like a coach
- Player or family is retroactively unhappy with playing time or overall experience
- Player does not attend practices or games

Additionally, tryout fees are non-refundable.

For all refund requests, we require an explanation of the circumstance to be delivered via email to the club director and a review process with our refund committee. Each request is reviewed individually and the decision of the committee is final.

Our refund committee is:

**Club Director - Matt Ream**

**Club President - Matt Trettin**

**Club Vice President - Cody Root**